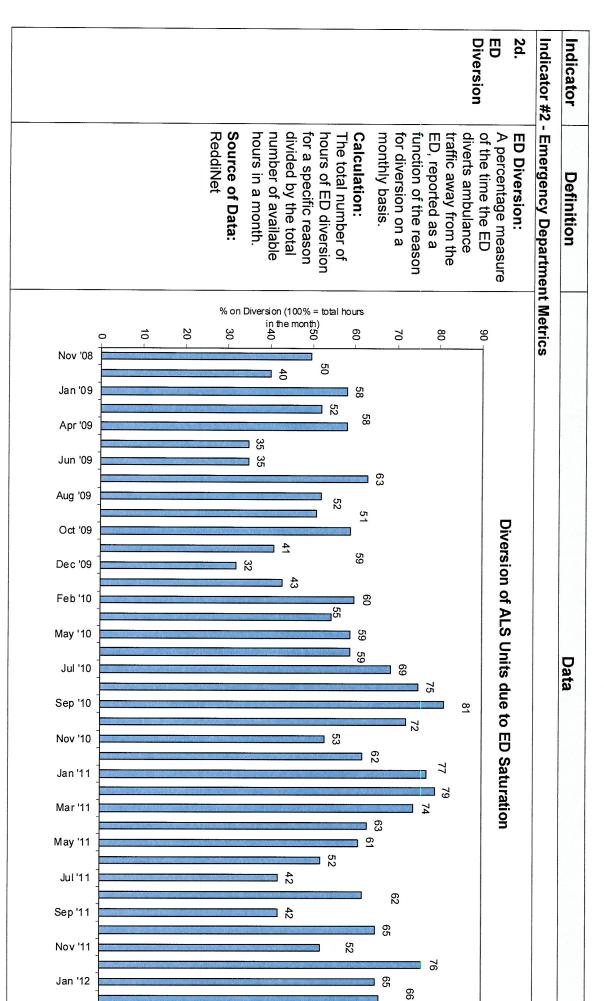
Indicator	Definition	Data
Indicator #2	- Emergency Department Metrics	
2c.	LWBS:	
Left	The total number of	Left Without Being Seen
Without	ED without being seen	
Seen	by a physician	
(LWBS)	percentage of all ED	2000 -
	visits.	
*Harris	Calculation:	of pts 1500
Rodde	The total number of patients who left the	
Indicator	ED without being seen	1000
	divided by the total	
	visits on a monthly	
	basis.	
	Source of Data: Affinity	Nov '08 Dec Jan'09 Feb Mar Apr May Jun 09 Jul Aug Sept Oct Nov Dec Jan '10 Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan '11 Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan '11 Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan '11 Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan '11 Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan '12 Feb
	Target: No target value. Lower numbers are	Number Percent
	better.	April '12 data is Preliminary data



Crowding Level Comparison

New Facility Surge
Plan Suspended

New Facility
Surge Plan Operation

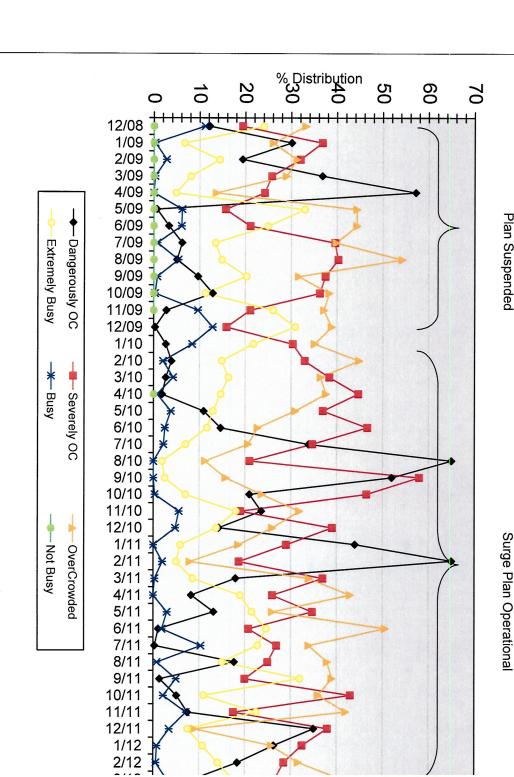
Data

Surge Report

2e.

Indicator

Definition

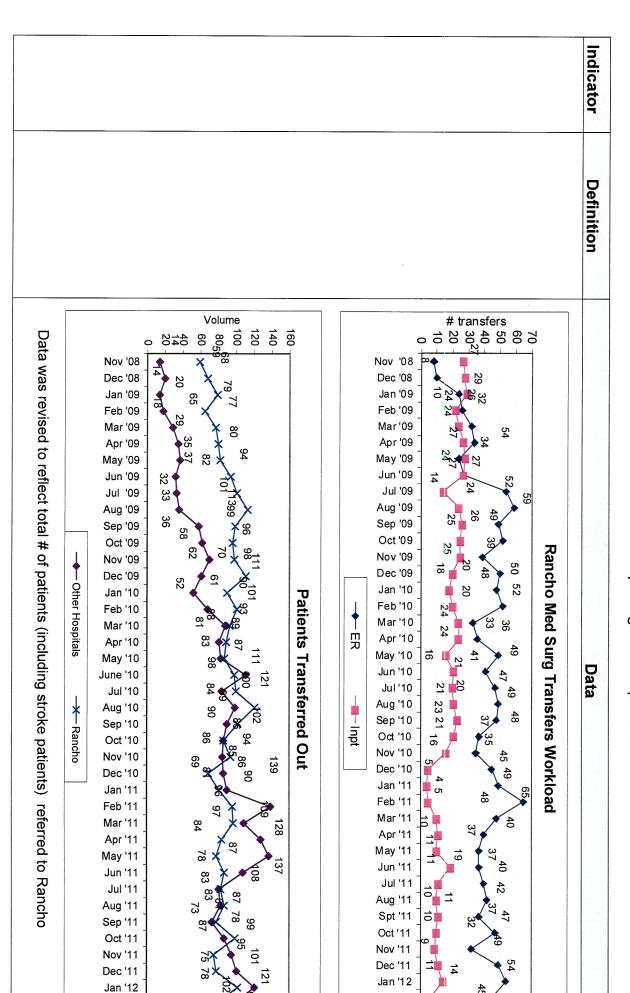


						Transfers	Hospital (RLAH)	Amigos	Rancho	3. & 4.	Indicator #3 -	Indicator
changed leading to	Cancelled category includes patients	keeping.	Manual record	Data Source:	-	Department and from Inpatient Units	the Emergency	for acute	transferred to RLAH	Transfers:	- Trends for Patient Div	Definition
	Referrals from Inpatients:	# Patients refused*	# Cancelled	# Denied	# Transfers	# Referred to RLAH	# Met transfer criteria		Referrals from ER:	Month of April '12	Indicator #3 – Trends for Patient Diversions and Transfers & #4 – Transfers to Ran	
Med/Surg	<u> S</u>	0	O _x	0	37	37	37	Med/Surg			#4 - Transfe	
Acute Stroke		NA	NA	NA	23	23	N A	Acute Stroke			rs to Rancho Lo	
Total		1	1	ı	60	60		Total			cho Los Amigos Metrics	Data

Referrals from Inpatients:

discharge home.

	Med/Surg	Acute Stroke	Total
# Met transfer criteria	10	NA	1
# Referred to RLAH	ω	6	14
# Transfers	Sī.	O	1
# Denied	ω	NA	ı
# Cancelled	*	NA	ı
# Patients refused*	0	NA	I
Other /Pending		NA	1

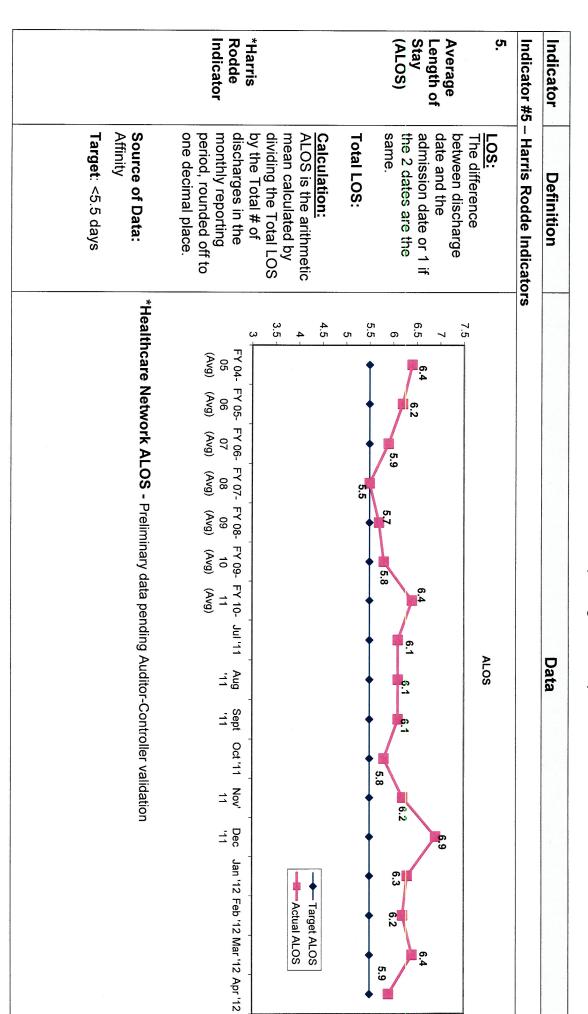


Feb '12

Mar '12

6

Feb '12



Indicator	Indicator #6 – P	6.	Padiatric Rad	Consult and	Cellsus allu	Occupancy	(%)			Pediatric ICU	(PICU)		Neonatal ICU	(NICU)		Pediatric Unit	Adolescent		Unit														
Definition	Indicator #6 – Pediatric Metrics	Census:	The total number	admitted pediatric	inpatients at 12:00 AM	midnight of a	designated pediatric	Ward	22	Occupancy:	The total number of	admitted pediatric	innationts divided by	the total number of	וופ וסומו וומווספו סו	licensed beds on that	unit and reported as	percentage.	,		Source of Data:	Affinity	All life										
		Date		Nov-08	Dec-08	Jan-09	Feb-09	Jun-09	Jul-09	Nov-09	Mar -10	Apr-10	May -10	Jun -10	Jul -10	Aug -10	Sep -10	Nov-10	Dec -10	Jan -11	Feb -11	Apr-11	May -11	Jul -11	Aug- 11	Sep -11	Oct-11	Nov-11	Dec-11	Jan -12	Feb-12	Mar-12	
		NICU (40 Beds)	7040)	56%	52%	52%	50%	60%	57%	35%	65%	60%	67.5%	65%	60%	62%	72.5%	67.5%	62%	55%	57%	55%	57%	58%	58%	58%	55%	62%	65%	60 %	55%	55%	
		Peds Ward (25 Reds)	(1000)	54%	60%	68%	80%	64%	72%	64%	68%	64%	68%	64%	68%	68%	60%	48%	60%	60%	68%	64%	56%	44%	44%	40%	52%	60%	40%	52%	56%	64%	
		PICU (10	1040)	50%	60%	70%	80%	60%	60%	70%	60%	60%	80%	70%	80%	60%	60%	50%	50%	70%	80%	50%	50%	50%	40%	50%	60%	70%	60%	60%	60%	50%	
Data		Med/Surg Adolescent (20	Beds)	33%	40%	75%	85%	75%	80%	70%	75%	80%	80%	80%	85%	85%	80%	70%	65%	70%	80%	75%	80%	70%	75%	75%	70%	75%	70%	75%	70%	75%	
																				!													